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# FACES

FAMILY ADVOCACY, CARE, EDUCATION, SUPPORT

*Creating a non-violent community, one family at a time.*

3801 E. Florida Ave., #715 • Denver, CO 80210 • 720-570-9333 • [www.facesonline.org](http://www.facesonline.org)

## 2009 ANNUAL REPORT

*The mission of FACES is to prevent child abuse, neglect and family violence.*

The Home Visitation Program consists of therapeutic counseling, parenting education, and child-focused interventions; as well as case management and family advocacy services. The Parenting Classes are designed to be conducted in a variety of settings, with a curriculum of parenting and personal growth topics and session duration adjusted to the needs of the parents/providers.

### HOME VISITATION PROGRAM

In 2009, 237 families were served, with 5,288 direct service hours. The families included 288 adults and 502 children (ages 0 – 12) for a total of 790 individuals.

- 84% of the children were 8 years of age and younger, 61% were 5 years of age and younger. There were an additional thirty-four siblings age 13 and older in the families.
- The individual ethnic/racial composition was as follows: Latino (35%), Caucasian (24%), African American (23%), Bi-Racial (13%), Native American (4%), and Asian American (1%). Five percent (5%) of the families were monolingual Spanish speaking.
- 79% were single parent families that included 9 single fathers, and 5% were teen parents. Six percent (6%) of the families included kinship caregivers (relatives other than father or mother) and/or children in the foster care system.
- 10% increase in families served from the prior year.

Eighty-seven percent (87%) of families served by FACES were referred due to social, emotional and physical risk factors that heightened their risk for child maltreatment.

Eighty-nine (89%) of the families were living below the federal poverty guidelines with 74 percent (74%) living on less than \$10,000 per year.

In the same year, 16 Parenting Classes were conducted in a variety of settings for a total of 79 unduplicated participants.

Seventy-three (73%) of clients served are from Denver County, 15% from Jefferson County, 8% from Arapahoe County and 4% from Adams County.

### PROGRAM OUTCOMES

The following Home Visitation Program outcomes results are based upon families that discharged from services in 2009, received eight or more visits and completed pre-post test measurements.

- 93% of the families demonstrated improvement in their communication skills, conflict resolution, flexibility and support systems as measured by the Family Global Assessment Scale.
- 85% of the parents improved their parenting stress management skills and reduced their stress level scores or stayed within normal range as measured by the Parenting Stress Index.
- 88% of the parents increased their parenting knowledge and strengthened the parent-child relationship as measured by the Adult-Adolescent Parenting Inventory.
- 76% of the families met the majority of their self-determined goals to strengthen their family and improve their capabilities and sense of effectiveness.

A Family Satisfaction Survey is given to each family at the conclusion of Home Visitation Services. The return rate of questionnaires from families completing services in 2009 was 62%. Ninety (90%) of responders rated their family as either somewhat better or much better than when they began services with FACES. Ten percent (10%) of families said things remained about the same.

Parenting Classes are evaluated through Participant Satisfaction Surveys that are given to each participant after each session. In 2009, 75% of the survey indicated that the participants were very satisfied and 25% were satisfied with the session.

# INFORMATION FROM THE AUDITED FINANCIAL STATEMENT

## Revenue and other support 10/1/2008 – 9/30/2009

Foundations	\$229,950
Government contracts	88,433
Private contracts	60,499
Corporations	26,709
Individuals	24,211
Net Special Events	23,760
United Way	19,479
Investment income	1,035
Other	630
In-Kind Donations	61,631

**Total Revenue and Other Support**      **\$636,337**

### Expenses

Program Services	\$650,597
Fundraising	68,715
Administration	30,036

**Total Expense**      **\$749, 348**

**Total Assets**      **\$195,711**

**Total Liabilities**      **30,590**

**Total Net Assets**      **165,121**



Dear Friends,

Last year, along with many individuals, families and businesses, FACES began to experience significant financial impact from the economic downturn. Revenue from many existing sources decreased and as a result, the agency implemented contingency plans which resulted in staff reductions and paring of other expenses. However, there were also hopeful signs of success. We obtained funding from new foundations, corporations, government and private contractors. Our first annual 'Grapes Against Wrath' event was held in October 2008 and again in 2009 with an increase in revenue from the first year. In the end, because the *rainy days* had come, we needed to utilize some of the agency reserves.

While FACES weathered the economic storm, the number of families needing our services increased 10% from the prior year. Poverty, unemployment, mental health issues and other factors can cause tremendous stress on families and their ability to protect and nurture their children. Our home-based counseling and parenting education services are always in demand and especially during these times of great economic distress. We are very grateful to those who continue to support our work in the community. You are truly making a difference in the lives of those we serve!

Thank You.

Executive Director

## Thank You to Our Donors

*Fiscal Year 10/1/2008 -9/30/2009*

*We rely on the generosity of our donors and their support of our work with families. In this report we extend a special thank you to the following donors who contributed \$1,000 or more to FACES.*

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